## KELCH

## **Machine Fault Analysis Sheet**

Please complete the following questions to help speed up the process of diagnosing the machine fault. Photographs of broken parts or screen error messages are very useful and should be included.

Machine details			
Machine Type: Machine Serial No: Control Type:		YOM: Date of last	service:
Contact details			
Name: Email: Mobile:		Job Descript Tel:	ion:
Service Contract Cover	GOLD	SILVER	BRONZE
Fault Information			
Description of the fault:			
Please include as much detail as possible include photos showing parts affected			
Please detail any error message			
Please check:			
Is the power connected?			
What is the Air pressure? Is the camera/optics clean and undamaged?			
Did the control boot up in Windows?			
Did the control start EASY software OK?			
Do the monitor/s have power to them?			
What is displayed on the monitor after boot up?			
How often does the fault/error occur?			
Have any changes or installations been made to the presetter?			
Are any other applications (programs/ tasks) active or started?			
Does the error occur in the DNC Operation?.			
What happened before the fault appeared? Was anything dropped or knocked, was there a break in the power or a serge from factory supply?			
If a control problem, at what stage of the control boot up does the fault become evident? Has the machine been repaired or adjusted by a non approved Kelch Technician? <b>YES / NO</b>			
has the machine been repaired of adjusted by a non approved keich rechnician? <b>TES I NU</b>			